

Questions

1. Why are you interested in the position of Technology Operations Manager and working for the UNC Eshelman School of Pharmacy?
 - a. If this position was offered at two places at UNC, why would you choose the UNC Eshelman School of Pharmacy as your preferred place to work?

2. Can you tell me about some of your change management experience?

3. Tell us about the videoconference systems you have brought online? What experience with web conferencing?

4. Tell me about your personnel management experience.
 - a. With managing so many people, how do you create individual attachment AND team comradery towards a common goal?

 - b. How do you effectively manage team members in multiple locations?

 - c. Less than enthusiastic employee

5. When doing lifecycle work and end of life upgrades, how do you prioritize?

6. You will be the front person for escalation issues, can you tell me about your prioritization of emergencies

7. What would your current employer have to do to keep you?

8. Tell me about a time where you were given a task but in order to accomplish it, you had to learn a new skill in a short amount of time.

9. Tell me about a time where one day everything was working and the next day it wasn't, and how you prioritized bringing everything back online.

10. Do you prefer to centralize as many things as possible or do you prefer to empower the user to be more self-reliant?

11. How do you tell someone "no"?

12. What will your legacy be at your current job?

13. If you got this job, how would you feel about no longer being in a director position?