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PRIORITY 1 - CREATE THE MOST ENGAGING CULTURE			
OBJECTIVE 1.1 - Foster Diversity Equity and Inclusion			
1.1.1 - Recruit and retain diverse talent	1.1.1 - Recruit and retain diverse talent		
FY22-23 GOAL	PROGRESS UPDATE	NEW FY23-24 GOAL	
Establish 2 assured admissions programs	Established the mentorship program pilot as a partnership between ODI and Career	Double the capacity of the new ESOP Mentoring	
with HBCUs /MSIs; Ensure all our UR	Services supported through the McKesson LEAD Grant (MLG). Thirty mentor-mentee	Program Pilot to 60 student/mentor pairs with the	
students have mentor from similar lived	pairs are participating.	overall goal of providing mentorship to all students.	
experiences; Aim to hire 2 additional faculty	Hired an MLG Program Manager and HBCU Partner to support the vision and mission of	Establish programs to attract students from rural and	
who share lived experiences with our UR	the School to reflect the citizens of NC.	underserved areas in NC.	
students.	Implemented inclusive hiring practices. ODI continues to support engagement on search	Expand recruitment networks to increase diverse	
	committees.	faculty by including one new platform to market	
	Engaged in creating an assured admissions program with NC A&T and in discussions with	employment opportunities.	
	NCCU.		
1.1.2 - Prepare culturally intelligent professio	nals		
FY22-23 GOAL	PROGRESS UPDATE	NEW FY23-24 GOAL	
Based on an analysis of LPD and	Held five CIPhER sessions as well as an additional round table during the CIPhER summer	Implement and assess the Ackland Cultural	
Pharmacotherapy Course Streams, develop	institute that focused on DEI topics, including critical theories and pharmacy education,	Intelligence Experience that will include PY1 learners,	
CI recommendations for CAC approval and	facilitating dialogue on difficult topics, creating psychologically safe and inclusive	staff, and faculty.	
implementation in the PharmD program;	environments, engaging conflict productively, and integrating race and gender into	Review cases to ensure they are inclusive and	
implement the CI framework across five	health science education, exceeding the goal of three initiatives.	culturally appropriate in one PharmD	
professional and graduate courses within	Organized the SEI committee to establish an SEI Cultural Intelligence (CI) subcommittee	pharmacotherapy course. Learnings will be expanded	
the School; collaborate with CIPhER to	to research methods, identify best practices, and learn from other health science schools	across curriculums within the School.	
provide 2 educator development sessions	that were addressing CI in their curriculums.		
for faculty and staff on inclusive teaching			
and learning practices			
1.1.3 - Build an inclusive community			
FY22-23 GOAL	PROGRESS UPDATE	NEW FY23-24 GOAL	
Create a School community where everyone	Conducted a student focus group to address the lack of the Community Culture and	Increase (CCCIT) submissions and eliminate individual	
is educated, connected, valued, and has an	Climate Improvement Tool (CCCIT) reporting. In addition, a SEI subcommittee was	reports to the Assoc Dean for ODI by socializing the	
opportunity to contribute through the	charged to identify ways to expand on methods to increase awareness. Current	CCCIT at orientation, the bridging course, and with	
development of education interventions	approaches include adding the resource to Dean Communications, posters, and TV	faculty.	
based on at least five Community Culture	monitors.		
Climate Improvement Tool (CCCIT)	Held Priority One Events at Asheville/ CH campuses		
submissions.			

PRIORITY 1 - CREATE THE MOST ENGAGING O	CULTURE	
OBJECTIVE 1.2 - Improve Well-being & Resiliency		
1.2.1 - Create a comprehensive employee and	d student well-being program	
FY22-23 GOAL	PROGRESS UPDATE	NEW FY23-24 GOAL
Increase scores by 10% from 2021 baseline on the next well-being assessment for employees, school-based post graduate trainees, and students.	 Reviewed Culture Amp (CA) results with Well-being Committee (Spr 2023). School-level themes (Communication and Collaboration, Leadership communication, Accountability, Professional learning and development) were in alignment with our data sources (baseline well-being assessment, RASP focus groups). Gaps identified: no meeting days/employee well-being days, salary/mental health benefits. Planning for follow up well-being assessment. Follow-up assessment will have similar validated inventories as baseline assessment to compare benchmark scores more accurately with "at risk" cut-offs. Assessment survey will be disseminated in coordination with OE & UNC Medical Center well-being leadership. Plans to finalize assessments and promotion strategy in Fall 2023 and finalize optimal dissemination (mid-Fall 2023 vs. early Spr 2024). School's Well-being Action Plan was endorsed and launched in Aug 2022 (core areas: Training/Resources, Workload, Culture) Majority of Action Plan goals are either completed or on track. Launched an embedded mental health counselor program. In partnership with DEI, created training around psychologically safe and inclusive environments. 	Plan and implement follow-up well-being assessment to include feedback on ESOP protected time guidelines. Increase well-being assessment scores by at least 10% from 2021 baseline for employees, school-based postgraduate trainees, and students.
	program initiative to standardize well-being and resiliency across health sciences	
FY22-23 GOAL	PROGRESS UPDATE	NEW FY23-24 GOAL
Implement at least 1 evidence-based practice learned from cross-campus collaborations to promote well-being in FY22-23.	 Well-being guidelines for Protected Time as no meeting time (2nd and 4th Fri 1-5 pm) meets this FY22-23 goal. Used the School's well-being action plan and CA results as a guide to identify a priority intervention. Completed an environment scan of other institutions and reviewed evidence based on literature or consensus statements for protected time. Gained endorsement from DC Jan 2023, shared with School community Feb 2023, launched June 1, 2023, and assess outcomes Dec 2023 	Identify and implement at least one new evidence-based practice learned from cross-campus collaborations that align with our School's well-being action plan and well-being focus groups to promote well-being in FY23-24.

PRIORITY 1 - CREATE THE MOST ENGAGING CULTURE			
OBJECTIVE 1.3 – Expand Engagement			
1.3.1 - Provide access to mentorship and educational opportunities for career advancement and continuous professional development			
FY22-23 GOAL	PROGRESS UPDATE	NEW FY23-24 GOAL	
100% of managers will complete the	Currently, 20% of managers have successfully completed the Blueprint for Engaged	100% of managers complete the Blueprint for	
Blueprint for Engagement Supervision	Supervision (BEST) training. However, achieving this objective was at risk due to the	Engagement Supervision Training (BEST) and a	
Training (BEST) course and create 2-3	suspension of training by the Office of Human Resources (OHR) from November 2022	10% increase in the use of the School's	
learning opportunities (e.g., lunch and learn)	through February 2023. When the training became available again in March of this year,	professional development funds	
to share ESOP best practices for	the frequency and capacity of sessions were limited, resulting in seats filling up quickly.		
performance management and career and			
professional development of faculty and	To address this challenge, Angela Lyght collaborated with OHR and secured dedicated		
staff.	training specifically for supervisors in the School of Pharmacy. This training will occur		
	virtually over two half-day sessions, supplemented with online modules. The training is		
	scheduled for October 11 from 9-11:30 am and October 18 from 9-12 pm. A second training		
	session is being coordinated with OHR for Spring 2024 for managers who cannot attend the		
	October session.		
	If managers cannot attend these sessions, they still have the option to register and		
	participate in the training through the upcoming Carolina Talent platform. New managers		
	will still be required to complete the training and will be notified of this requirement by HR.		
	This same to equire a complete the training and this se notified of this requirement by that		
	HR offered two distinct learning opportunities this year through Lunch and Learn sessions.		
	The topics covered were Ombuds Services & Navigating Challenging Situations on Campus		
	and Performance Management.		
1.3.2 - Improve culture through School and ur	nit-specific initiatives		
FY22-23 GOAL	PROGRESS UPDATE	NEW FY23-24 GOAL	
Launch second employee engagement	The 2022 employee engagement survey received a participation rate of 80%, which was	100% of managers have at least one fully	
survey Fall 2022, communicate aggregated	lower than the 88% participation rate in our 2020 engagement survey. However, the overall	completed action.	
overall results school-wide; create individual	engagement score remained at 72% and is above benchmarks —100% of managers who		
unit-wide and school-wide action plans	received a report completed at least one action plan. Managers were allowed to work with		
based on results for implementation in	an executive coach to assist in developing action plans. Two managers took advantage of		
spring 2023; provide support to enable	this opportunity. A total of 61 action plans were created and approved by the engagement		
action planning and execution	team. This number includes the four school-wide action plans.		

PRIORITY 2 - ACCELERATE INNOVATION & TRANSFORMATIONAL CHANGE IN PHARMACY AND PHARMACEUTICAL SCIENCES				
OBJECTIVE 2.1 - Prioritize Research & Transla	OBJECTIVE 2.1 - Prioritize Research & Translation			
2.1.1 - Create a strategy and secure significan	2.1.1 - Create a strategy and secure significant personnel resources to become a recognized leader in neuroscience drug discovery/development & therapeutic applications			
FY22-23 GOAL	PROGRESS UPDATE NEW FY23-24 G			
Building on the ESOP neuroscience plan developed for UNC, recruit a cohort of faculty for translational neuro-focused ESOP initiative	 Continued to work with the OVCR on the creation of a Pain Center, capitalizing on prior year's environmental scan of UNC-CH talent and activities. Two high-impact CBMC faculty with a research focus in Translational Neuroscience declined offers due to personal reasons. Re-posting advertisement for two early/mid-career CBMC faculty with a research focus in Translational Neuroscience who will play a key role in developing novel compound IP to accomplish initiative 2.1.1. Two DPMP faculty with neuroscience focus declined offers due to competing offers. 	 Recruit two faculty for pain discovery Convene campus-wide scientists to initiate a UNC Translational Neuroscience Collaboratory. One of our current faculty will co-lead to facilitate our goal of becoming a recognized leader in neuroscience drug discovery/ development and therapeutic applications. Further develop the concept, Pain Research for Reducing Opioid Addiction, for the Carolina Next Strategic Plan. 		
2.1.2 - Use translation and entrepreneurship	to deliver tangible new products and services all the way to the market; enhance IP commerc	ialization for greater success		
FY22-23 GOAL	PROGRESS UPDATE	NEW FY23-24 GOAL		
Digital Health Venture Studio is fully funded across the state and drives 3-4 newcos each year minimum.	 Developed robust pre-clinical therapeutic portfolio with solid POC data emerging. Stream of opioid settlement funds received. Funding implemented in novel pain therapeutic research and new digital health (DH) ventures. Development of statewide venture studio for Digital Health planned and state funding possible. Identified READDI CEO for launch 	 Develop pre-seed mechanism for therapeutics and DH. Build statewide DHVS. 1-2 licensing deals for therapeutic assets Build novel pain therapeutics cluster 		
NEW FY23-24 Initiative – 2.1.3 – Identify prim	ary domain(s) of transformational change in pharmaceutical sciences			
FY22-23 GOAL	PROGRESS UPDATE	NEW FY23-24 GOAL		
n/a	n/a	Identify research strengths and future high-impact research initiatives for the next 5-year strategic plan.		

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NEW 2.2 Objective for FY23-24

PRIORITY 2 - ACCELERATE INNOVATION & TRANSFORMATIONAL CHANGE IN PHARMACY AND PHARMACEUTICAL SCIENCES

NEW OBJECTIVE 2.2 - Enhance the PharmD Student Experience

2.2.1 - Recruit and admit highly-qualified students with the majority coming from North Carolina.

NEW FY23-24 GOAL

Increase the proportion of students who enroll from the state of North Carolina by 10%.

2.2.2 - Provide opportunities for student differentiation and implement strategies to support student success.

NEW FY23-24 GOAL

• Improve metrics on the AACP graduating student survey (and end-of-year surveys), demonstrating trends in a positive direction.

2.2.3 - Create and implement strategies to declutter/decompress the curriculum.

NEW FY23-24 GOAL

- Approve PharmD program outcomes.
- Approve and begin implementation of a refined approach to both the PHTH course series and the 8-week blocks.

2.2.4 - Expand and optimize career development programming.

NEW FY23-24 GOAL

- Create a 4-year plan with evidence of initial implementation for career development programming throughout a student's time at the School.
- Launch three programs by August 2024: 1) prepare students financially for costs associated with job search (PY3s), 2) educate and inform students about financial aid loan repayment options (PY4s), and 3) hire a shared embedded financial counselor with SOD.

BEYOND Strategic Plan

Progress Report - Year 2 (FY22-23)

PRIORITY 2 - ACCELERATE INNOVATION & T	TRANSFORMATIONAL CHANGE IN PHARMACY AND PHARMACEUTICAL SCIENCES	
OBJECTIVE 2.3 - Advance Practice		
2.3.1 - Implement plan for sustainable pha	rmacy services in North Carolina	
FY22-23 GOAL	PROGRESS UPDATE	NEXT STEPS
Work with the Western NC Policy Institute to identify legislative changes needed to advance and sustain pharmacy services; Create a Catalyst event to convene payers, providers and pharmacists to identify successful business models for pharmacy services in NC.	1. Many faculty worked with the UNC Asheville Health Policy Initiative to identify legislative changes needed to advance and sustain pharmacy services. These changes to expand the Clinical Pharmacist Practitioner (CPP) collaborative practice program and reimburse pharmacists for services were vetted with physician colleagues, public health officials, and the North Carolina Association of Pharmacists (NCAP). In April 2023, Senators Hise and Krawiec filed SB597 - Pharmacists/Collaborative Practice. Midsession, Senator Hise inserted the language from SB597 as an amendment to H125 - NC Health & Human Services Workforce Act, an omnibus healthcare bill. On June 28, 2023, the bill was passed by the Senate and sent to the House for concurrence. The House did not concur, setting up a conference committee that was established on August 8. The bill and CPP language is currently being debated, and resolution is expected by the end of September. 2. PACE partnered with the Alliance for Integrated Medication Management (AIMM) to create two Catalyst events to convene payers, providers and pharmacists to identify and expand sustainable business models for pharmacy services in NC (November 15, 2022, and March 8, 2023). As a result, new conversations have started, and partners are identifying ways to work together. The School is working on analyzing this data and determining its ongoing role in fostering innovative partnerships.	New 2.3.1 Initiative (see next section)
2.3.2 - Advance the delivery and quality of	patient care in community pharmacy and ambulatory care across NC	
FY22-23 GOAL	PROGRESS UPDATE	NEXT STEPS
Implement 3 new community pharmacy residency programs in the rural health initiative hubs; Submit 2 grants that enhance the pharmacy delivery and patient care needs of North Carolina.	 PGY1 CPRP established partnerships and secured funding for two new residency positions at rural pharmacy sites. Dean Sleath established partnerships and secured funding for two new residency positions in rural health initiative hubs through The Duke Endowment grant, and one new residency position in one hub through Carolina Across 100. Dean Sleath established additional partnerships, with funding almost finalized, for three additional residency positions with rural pharmacy sites in eastern NC. The School has been extremely successful in obtaining grants that enhance the pharmacy delivery and patient care needs of North Carolina. The PACE Division led submissions of 22 grants and contracts, of which eight have been funded, totaling \$2,842,526, and published 34 papers in 2023. 	Removed and combined with 2.3.1 below (see next section)

NEW 2.3 Initiative for FY23-24

PRIORITY 2 - ACCELERATE INNOVATION & TRANSFORMATIONAL CHANGE IN PHARMACY AND PHARMACEUTICAL SCIENCES

OBJECTIVE 2.3 - Advance Practice

2.3.1 Implement a plan to identify, promote and expand sustainable quality patient care services in community-based settings across North Carolina

NEW FY23-24 GOAL

- Convene three regional Catalyst events (one in the east, west and central) in North Carolina with the purpose of engaging stakeholders to promote and disseminate sustainable business models within their local communities.
- Engage learners in practice advancement initiatives in partnership with bellwether sites.
- Launch a Community Pharmacy Services Network with Blue Cross Blue Shield NC.

PRIORITY 3 - IMPROVE THE OPERATING EFFICIENCY TO INVEST IN STRATEGIC AREAS			
OBJECTIVE 3.1 - Optimize Cost / Expense	OBJECTIVE 3.1 - Optimize Cost / Expense Levers		
3.1.1 - Create resource allocation for all	3.1.1 - Create resource allocation for all expenses		
FY22-23 GOAL	PROGRESS UPDATE	NEW FY23-24 GOAL	
Further expand departmental expenditure itemization to include added detail of non-personnel expense groupings (supplies, services, travel, etc.)	Budget reporting was updated quarterly and shared during faculty and staff forums and town halls. The intended expansion to incorporate additional non-personnel expense types was modeled in the spring, but the added detail resulted in a cumbersome view, providing inefficient analysis. Work continues to provide a second version of the allocation model to further simplify rather than expand the view. This version is on track to be completed along with the initial FY24 budget reporting.	Develop new school-level financial reporting views in Tableau to support both the annual budget process and other ongoing monthly/quarterly reporting needs. Perform profitability analysis of the Professional Education program and Research Enterprise to inform strategic decision-making. Investigate gaps/needs for a translational enterprise to intentionally move science/IP forward to places of corporate investments. Identify strategies to improve the revenue	
		stream of recharge centers.	

PRIORITY 3 - IMPROVE THE OPERATING EF	FICIENCY TO INVEST IN STRATEGIC AREAS			
OBJECTIVE 3.2 - Drive New Revenue Generation				
3.2.1 - Improve "go to market" strategy fo	3.2.1 - Improve "go to market" strategy for new initiatives and partnerships			
FY22-23 GOAL	PROGRESS UPDATE	FY 22-23 GOALS		
Launch prioritization process for go-to-	Built GTM committee and determined strategic priorities focusing on rural health and digital education	Sunset. Due to the "complete" status,		
market initiatives and successfully launch	initiatives. Dean launched a search for a director for the Rural Pharmacy Health Initiative, which received	there are no proposed goals for the		
3 go-to-market priorities.	significant funding from the Duke Endowment. Digital education leadership has launched a Master of	next fiscal year. GTM Committee will		
	Professional Science in Regulatory Science program, a certificate within the Master of Health	remain ready to reengage should a		
	Administration program, and is exploring additional opportunities. After reviewing the volume, need, and	need emerge.		
	broader discussions in the Dean's Council to focus more on the strategic plan, we will wind down GTM			
	efforts, be reactive to actual needs, and focus more on strategic support for priority objectives.			
	aising priorities to drive more philanthropic investment			
FY22-23 GOAL	PROGRESS UPDATE	FY 22-23 GOALS		
Fully launch revamped scholarship	We successfully launched our revamped scholarship program in Fall 2022. We continue to refine and	Double the annual amount of PharmD		
program as leading program in the	optimize the process for maximum impact.	scholarship support.		
nation.	Completed Campaign for Carolina in December 2022, securing \$211 million in fundraising commitments			
	(gifts, pledges, private grants, and planned gifts). Ran process to identify post-campaign fundraising			
	priorities. Engaged alumni and donor volunteers as well as School leadership to determine priorities:			
	Student Success (scholarships, student experience), Research Enterprise (practice advancement, diverse			
	talent), Eshelman Institute (digital health, therapeutics).			
3.2.3 - Sustainably operationalize and grow				
FY22-23 GOAL	PROGRESS UPDATE	FY 22-23 GOALS		
Raise \$8M in new funds for projects	The Institute is in a much stronger financial position and will draw minimal funding from corpus in the next	Raise \$20M for 3-year Venture studio		
	financial year. EII is sustainable until 2032.	infrastructure; Raise two pre-seed		
	The goal from last year was \$8M in new funds and \$12M total.	funds totaling \$30M over the next		
	• The Chancellor's 2 nd year commitment came in at \$2M—one more year of support remaining.	three years.		
	• The state provided \$2.6M in opioid settlement funding, which drove therapeutic focus in pain and digital			
	health venture studio in Asheville, and an additional \$2.3M in general funds.			
	Humana provided a \$750,000 grant for the PowerUp program.			
	• NIH AVIDD Grant: \$65M (includes funds supporting EII PM infrastructure and EII providing programmatic			
	infrastructure for all of the science funding)			
	READDI State Funding: \$18M (approx. \$1M for Ell infrastructure)			

PRIORITY 3 - IMPROVE THE OPERATING EFFICIENCY TO INVEST IN STRATEGIC AREAS			
OBJECTIVE 3.3 - Enhance Facilities and Pl	OBJECTIVE 3.3 - Enhance Facilities and Physical Space		
3.3.1 - Develop facility plan that aligns w	3.3.1 - Develop facility plan that aligns with priorities, campus partners, and multi-campus presence		
INITIATIVE	PROGRESS UPDATE	FY23-24 GOAL	
Maintain and implement space scenario tool; Develop a 10-year research space proposal; Complete remodel assessment for SGC and Beard 3rd floor "wet lab" research area	Activities this year included: 1. SGC/GMB renovation project stewarded through BOT/BOG approval process with planned design phase completion August 2023; 2. Beard 3rd floor lab renovation feasibility study complete and awaiting final report; 3. Kerr 1311 lab renovation feasibility study in progress; 4. Participation with campus on planning for school presence in new Translational Research Bldg; 5. Completed lab relocations for Hathaway and Pattenden; 6. Lab relocations for impacted faculty continue to progress.	 Maintain material and data from ASG engagement/ partnership. Continue the use of data to support the overall mission of the School. Follow path of 3rd floor Beard while on the UNC-CH list for renovation funding. 	
3.3.2 – Improve shared space for student	ts, faculty, staff, and collaborators to interact and engage		
INITIATIVE	PROGRESS UPDATE	FY23-24 GOAL	
Define and finalize Phase 2 "Branding/ Zoning" and "Shared Space" design in Beard Hall (1st floor lobby, halls, and student space) and define future "Branding/ Zoning" areas for FY24 budget.	Our plans for branding/zoning and shared space design in Beard Hall included the following: 1. Phase 2 of the Beard 1st floor student lounge, which is still on hold due to funding; 2. Completed the Beard 1st floor refresh; 3. Installed a water feature in the courtyard; the medicinal garden is currently in Facilities Services design review; 4. Completed the design and creation of the Burroughs Lounge; 5. Completed the OSA refresh (paint and carpet).	 Complete Beard/Kerr wayfinding/signage. Seek funding source for Beard/Kerr 1st floor storytelling. Seek funding source for Beard 1st floor student lounge area. Complete design and cost estimates for Beard 3rd floor museum/gallery (library). 	